PRV – Accepting Live Checks at the IME Front Desk

Purpose:

Ensure that checks presented to the IME by a visitor are secured in a lock box until picked up by two designated staff members of the IME Core Unit.

Identification of Roles:

IME Receptionist IME Core Unit

Performance Standards:

N/A

Path of Business Procedure:

Step 1: Visitor signs the Visitor log-in sheet

Step 2: Visitor presents check to the receptionist

Step 3: Receptionist ensures that check in an envelope

Yes – Proceed to Step 5 No – Proceed to Step 4

Step 4: Receptionist provides the visitor with an envelope

Step 5: Receptionist places check in the lock box located under the table at the front desk

Step 6: Receptionist initials the visitor sign-in log in the column labeled *Initial of Outreach Person Assisting*

Forms/Reports:

N/A

RFP References:

N/A

Interfaces:

N/A

Attachments:

Process Map

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